

Product Innovation and the Future of RPM with HRS

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Session Agenda

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Welcome & Speaker Intros

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HRS Commitment to Quality & Innovation

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Connected Care Trends

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Looking Ahead to 2024

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Open Q&A

HRS Commitment to Quality and Innovation



March 2023

HRS Announces the New Client Advisory Board



April 2023

HRS Launches the New HRS Analytics & Reporting Suite



June 2023

HRS Expands Logistics & Inventory Management Services



August 2023

HRS Launches New WoundConnect Service



September 2023

HRS Announces Continuous Monitoring Pilot Program



Our Commitment to Quality

The HRS remote care platform is created by clinicians, for clinicians. We value customer feedback and use it continuously to improve and innovate.

Our promise is to never stop listening our customers, and ensure our products and services are driven by the quality, security, and technology they need to improve clinical and financial outcomes for their programs.

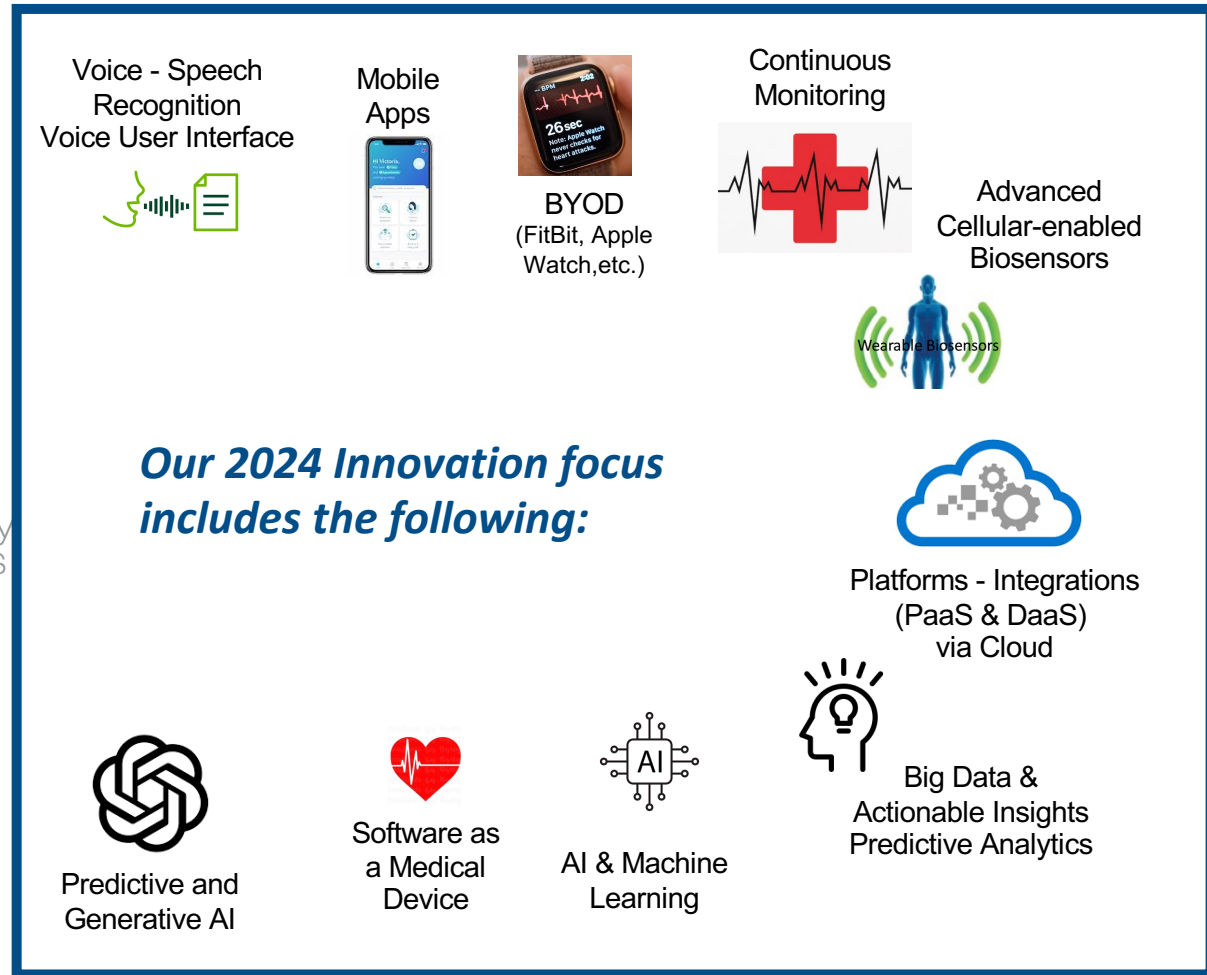


Our Mission

We transform remote care delivery and access by:

- Designing and delivering world class solutions
- Building strong partnerships with our clients
- Enabling outcomes through clinical advancement
- Developing an innovative and passionate culture

Technology Trends in Connected Care @ Home



Technology Trends which are Driving Digital Transformation, Digital Health, Insights,
Clinical Decisioning and Healthy Outcomes

Major Themes We're Focused On



Devices



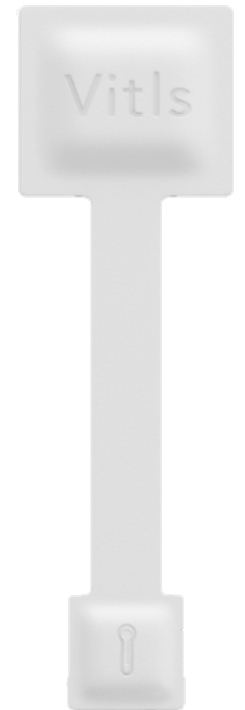
Efficiency & Scale



Personalization

Devices

- ✓ Passive monitoring wearable patches - integration in progress
- ✓ Optical sensor progression
- ✓ Medication adherence - Smart Pillbox



Innovation & Technology Concept Example



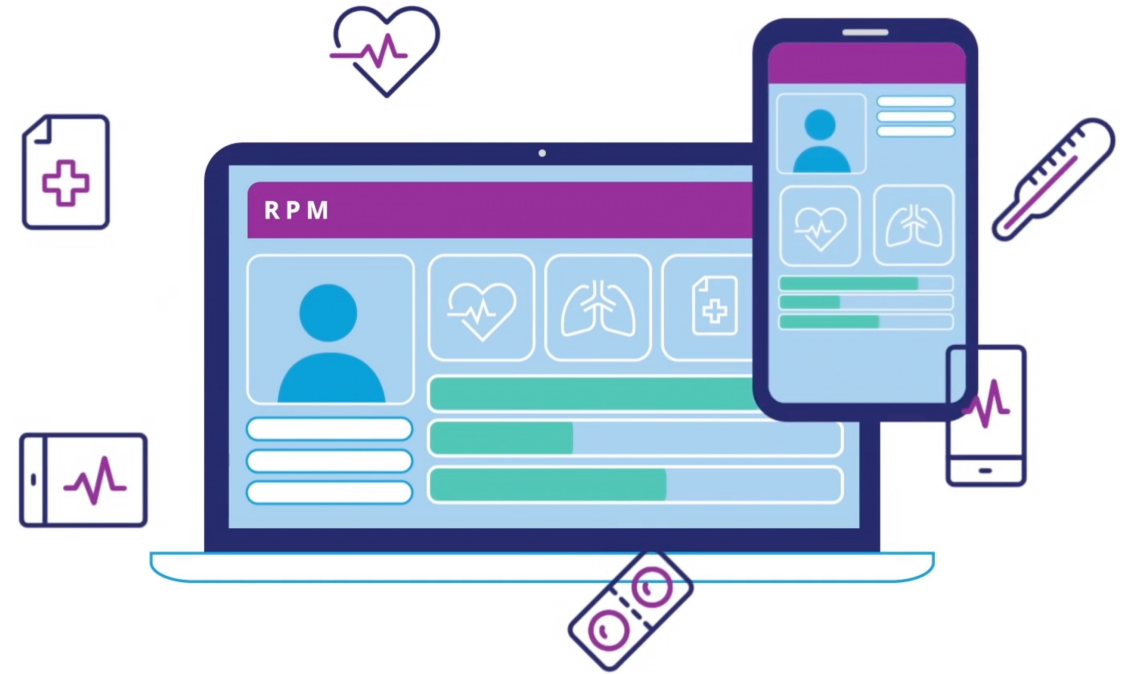
Advanced Cellular-enabled Biosensors and Peripherals

- Technology trends toward lower cost cellular-enabled devices, 4G/5G CAT-M devices for data only transmissions
- Benefits of ease of use and transportability
- Simple integrations to backend systems leverages data APIs
- Peripherals and device are leveraging voice prompted and voice user interfaces – drives user engagements



Efficiency & Scale

- ✓ AI/ML
- ✓ ClinicianConnect UI Improvements



Personalization

- ✓ Talk, text, tap
- ✓ Additional patient data

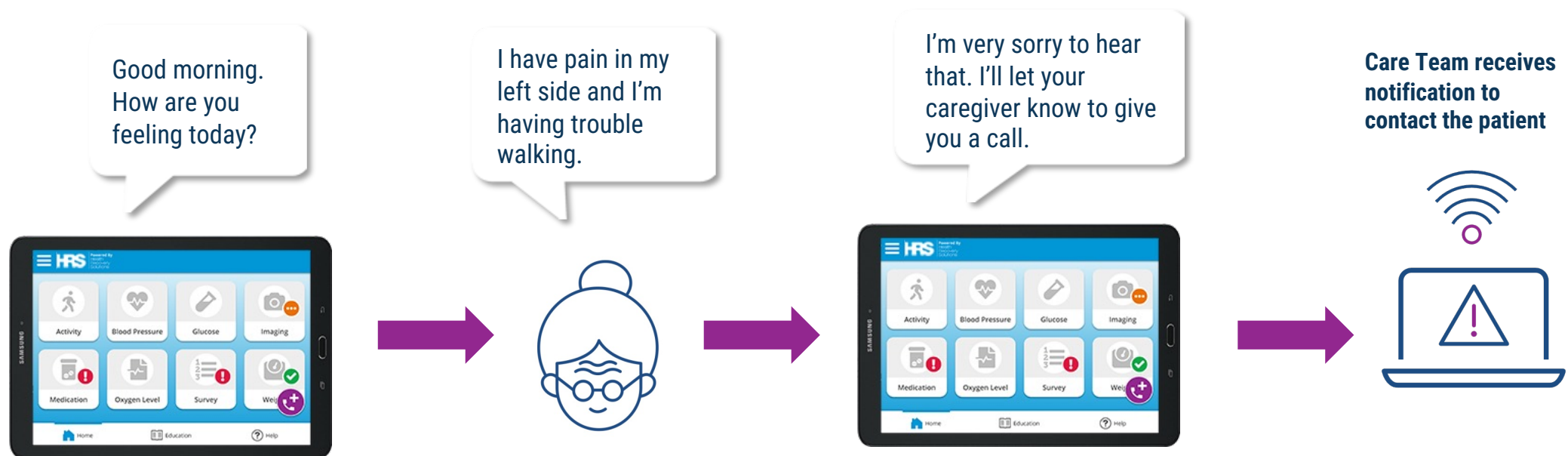


Innovation & Technology Concept Example



Voice User Interface and Speech Recognition - NLP

User- friendly Natural Language Processing (NLP) and speech recognition understands human responses and converts them into meaningful insights and notifications for the clinicians and care team. Voice prompting will be proactive.



Questions?