iObserver
CONTINUOUS PATIENT OBSERVATION

When seconds matter for at-risk patients...intervene REAL-TIME, across one or MULTIPLE FACILITIES

iObserver provides a continuous observation and communication system for at-risk patients and care delivery situations, using a healthcare purpose-built audio-visual solution. Remote patient observation programs provide continuous visual viewing of up to 12 at-risk patients on a single monitor. This system adds a second layer of support for patients, families and clinical staff thereby reducing adverse events and bringing peace of mind in unpredictable situations.

Risk for Fall and Behavior Management

iObserver simplifies continuous remote video observation of up to 12 patients on a single monitor maximizing resources, improving safety and reducing costs.

Risk From Self, Others or To Others

Risks of self-inflicted harm, or from others, is common in hospital environments today. iObserver provides the ability to add a second layer of safety to any unpredictable situation that presents in any patient location.

Risk for Deterioration and Physiological Observation

Failure to rescue and rapid response events, from complications of illness, or care, during a hospital stay happen more than anyone would like to admit. iObserver enhances continuous observation and speed to treatment for rapid response, sepsis and stroke teams or other time sensitive care situations.

Bed Management, Triage and Logistics

Leveraging iObserver improves pre-transfer, level of care and bed assignment assessments prior to transporting a patient from one hospital to another or within the hospital diminishes unnecessary transfers, bounce backs and expenses related to transport, patient leakage and bottlenecks caused by bed capacity constraints.

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iOBSERVER SOLUTION OVERVIEW

Remote clinicians, observing patients, can intervene with patients/clinicians in four ways: View and Listen; View and Talk; Notify (audible in-room alarm) and Full 2-Way Audio and Video. Each connection to the individual patient room is independent of any of the other rooms and all rooms remain in visual observation mode on the observation screen. Additionally, features focused on the patient experience include: night vision, camera privacy mode when not in use and icon on the screen when a patient is being monitored.

iObserver also has an admin portal that logs key data activities around clinician interventions including the start and stop of an observation session, the number of interventions (listen, talk, notify or 2-way video) and the duration of any intervention. This data can then be analyzed for usage and effectiveness of the observation program by day or a period of time.

KEY FEATURES

- Assign patients from one hospital or multiple hospitals
- Video tiles can dynamically be sized and arranged according to patient's level of risk or activity
- Patient information including risk level, reason for observation and additional information displays in each video screen tile
- One-click to:
    o listen, talk or sound an alarm in a patient room
    o simultaneously sound the alarm and text the primary clinician
    o escalate into a 2-way video session with the ability to invite clinicians / guests to the video call
    o refresh the video stream in any individual video window
- Easy intervention tracking after each activity, pop-up window appears with a drop-down selection
- High definition PTZ camera with point-click zoom, night vision mode and unlimited camera position bookmarking
- Ability to transfer an observer assignment to another clinician during a break or change in shifts
- Reporting and analytics for usage and effectiveness of the observation program
- In room camera systems available for wall mounts or mobile carts

Request a demo to learn how iObserver may improve the safety of high risk patients!

caregility

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by schellman

HIPAA Compliant
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