

2020 CMS Telehealth & RPM Billing Guidelines

Beginning in 2019, and now continuing into 2020, the Center for Medicare and Medicaid Services (CMS) significantly expanded reimbursement opportunities for healthcare providers offering telehealth and remote patient monitoring (RPM) services. Telehealth and RPM enable providers to improve clinical outcomes, and enhance patient engagement and satisfaction, all while creating clinical efficiencies and increasing savings.

2020 Telehealth Codes

CMS Guidelines: For evaluation and management provided in either a physician's office, other outpatient, or ambulatory setting. Billing codes include: 99201–99215. In Addition, providers can bill for virtual visits using these codes along with 90 other CPT codes.

2020 RPM Codes

CMS Guidelines: For providing RPM services to patients, as well for staff time spent monitoring these patients. These actions are billable through four CPT codes:

- 99453: Initial set up and patient education
- 99454: Supply of devices and collection, transmission, and summary of services
- 99457: First 20 minutes of remote physiologic monitoring by clinical staff/MD/QHCP
- 99458: For an additional 20 minutes of remote physiologic monitoring by clinical staff/MD/QHCP

2020 CCM Codes

CMS Guidelines: For patients with two or more chronic medical conditions expected to persist for more than 12 months following diagnosis and place the patient at an increased risk for hospitalization.

- 99487: Minimum of 60 minutes non face-to-face consultation establishing or monitoring a care plan
- 99489: For every additional 30 minutes non face-to-face consultation (with 99487)
- 99490: Minimum 20 minutes non face-to-face consultation monitoring the care plan

Sample First Month RPM Billing

RPM CPT CODE	REIMBURSEMENT
99453	\$ 21.00
99454	\$ 69.00
99457	\$ 54.00
99458	\$ 43.00
TOTAL	\$ 187.00

Sample Month Combined RPM & CCM Billing

RPM CPT CODE	REIMBURSEMENT
99457	\$ 54.00
99487	\$ 92.00
99489	\$ 47.00
TOTAL	\$ 193.00