

PatientDirect and PatientDirect+

- Complete logistics and inventory management service owned by HRS
- Hassle-free, highly effective way to get patients up-and-running on our platform quickly
- · Real-time insight into equipment location
- Access to HRS Engagement Specialists for virtual installation



HRS Delivers What Others Can't

Let HRS handle the time-intensive process of sanitizing, provisioning, and calibrating equipment—and ensuring it's packaged and shipped from one patient to the next



HRS-Owned Logistics and Inventory Management

Unlike other companies that outsource logistics and inventory management, HRS owns the entire process from start to finish, reducing the overall cost and enabling greater transparency for our clients.



Real-Time Inventory Visibility via HRS' Clinical Portal

Clients have real-time, detailed visibility into inventory management, so they know where HRS equipment is at any time.



Seamless Virtual Installation Services

HRS Engagement Specialists will complete virtual installations, ensuring patients are familiar with our platform and using the equipment quickly.

Logistics and Inventory Management Every Step Along the Way



Patient Enrolls in Telehealth Program

Patient enrolls in telehealth program via EMR or through the ClinicianConnect® portal



Remote Patient Monitoring (RPM) Kit Ships

The HRS team ships a kit directly to each patient, which arrives within 24-to-72 hours



RPM Kit Reaches the Home, Is Ready for Use

Each RPM kit has software already set up, enabling one-touch activation and ensuring easy program adoption



Telehealth Program Begins

The clinical team receives an alert that the patient is active on the RPM platform—then, they can start the telehealth program for that patient



HRS Handles Inventory Management and Logistics

As each kit turns from patient to patient, HRS manages all activity and tracking for inventory, sanitization, provisioning, and shipping

PatientDirect and PatientDirect+ Program Offerings

	PatientDirect \$36 per kit per month	PatientDirect+ \$55 per kit per month
Unlimited Shipping	√	\checkmark
Unlimited Sanitization	√	√
Unlimited Software Provisioning	\checkmark	\checkmark
Unlimited Equipment Checks	✓	\checkmark
Unlimited Inventory Tracking	\checkmark	\checkmark
Unlimited Inventory Holding	√	\checkmark
Unlimited Virtual Installations		\checkmark

More effective platform installations enable stronger program acceptance and adherence, which leads to better outcomes and higher ROI